



TOSÇELİK Profil ve Sac Endüstrisi A.Ş. ERW Pipe Production Facilities

Quality Policy

As TOSÇELİK Profil ve Sac Endüstrisi A.Ş., our basic principle is to meet the expectations of our customers, legal regulations and the sector at the highest level, to maintain our leading position in the sector and to act within the scope of ISO 9001 Quality Management System, API Q1 Quality Management System and ISO 10002 Customer Satisfaction Quality Management Systems with the understanding of continuous improvement with the use of environmentally friendly technology we have together with all our employees and business partners.

By adopting an environmentally sensitive production approach, we take care to minimize environmental impacts by using natural resources effectively. We prioritize the safety, health and peace of mind of our employees by fully complying with legal obligations and satisfied employee requirements regarding occupational health and safety.

Our priority is to understand the needs and expectations of our customers and to offer them quality solutions in accordance with the sector expectations in the areas where our products will be used. We aim to keep permanent customer satisfaction at the highest level in our products and services.

We fully comply with national and international standards and legal regulations in every field we operate. We guarantee compliance with quality and safety standards and carry out continuous audits and measurements to ensure this.

We constantly review our quality management system, continuously improve our production processes by following innovations in the sector and aim to build a sustainable quality. We use new, green technologies and methods to increase efficiency and optimize costs.

We organize continuous trainings in order to increase the knowledge, skills and harmonious working performance of our employees and aim to develop our employees according to their competencies. We encourage teamwork and ensure that each individual contributes to our quality targets.

We aim to develop sustainable and long-term collaborations by establishing trust-based relationships with our suppliers and business partners. We prioritize quality with an innovation approach at every stage of our supply chain.

In line with these principles, as TOSÇELİK, we undertake to carry out activities that operate in accordance with the United Nations Sustainable Development Tools, monitor carbon emissions in line with global climate targets and resolutely implement actions to reduce carbon footprint and the necessary investments for this, aim to ensure customer satisfaction, increase competitiveness and achieve lasting success in the sector, fulfill the applicable conditions as a pioneering company in every field, and continuously improve the effectiveness of the quality management system.

Our service is carefully sustained throughout the entire life cycle of our product.